

# Cattani Warranty



July 2017

This Cattani Warranty is given by Cattani Asia Pty Ltd ACN 614 423 522.

Cattani Asia Ltd warranties are only valid providing the following is adhered too, this is in addition to our normal terms of trading below, they are also available on the Cattani Asia website.

1. All warranties cover faulty manufacture of mechanical and electrical components only. Faults deemed due to negligence or miss use will not be considered.
2. The system will be installed as per the recommendations in the operator's manual, by technicians who have attended the relevant training course at Cattani Asia Ltd.
3. The Cattani system must be maintained as per manufacturer's instructions, by a qualified technician.
4. Daily maintenance must be carried out by trained surgery staff, otherwise this will void any warranty.
5. The user will be instructed as to the operation and maintenance of the system, it is the user's responsibility to request further training should they require, there may be an additional charge for this service.
6. The installation should be suitable for the appliance, and temperatures must be maintained as per manufacturer's instruction (+5°C – +40°C).
7. During the warranty period, the user must only use Magnolia cleaning products (Puli-Jet Plus or Gentle), these must be mixed as per the manufacturer's instructions and cleaning carried out using the manufacturer's method.
8. The system must be serviced using the genuine Cattani service kits, the service must be carried out within 12 months of the installation date and every 12 months thereafter (proof may be required).
9. Faults of any kind must be reported to the distributor and corrected within 36 hours, this includes all breakages, leaks or electronic faults.
10. Neglected and contaminated goods will not be accepted for return unless the correct 'Returns Procedures' have been followed, these are available on the Cattani Asia website.
11. Motors that are covered by the warranty will not be covered if water ingress is found on inspection.

## Cattani Asia Pty Ltd

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